



2/3/21

Q1: Do I have to be a Mahoning County resident to pre-register?

A: Yes. We are taking pre-registrations from Mahoning County residents outside the City of Youngstown. The City of Youngstown (zip codes 44501-44509) has its own health department that is taking registrations for city residents. The number to call to register for Youngstown City is 330-502-4276. Online registrations for City of Youngstown zip codes will be forwarded to the Youngstown City Health Department.

Q2: I have pre-registered for the vaccine either on-line or by calling the pre-registration call number. I have not yet received a call for my appointment. How long until I can expect a call?

A: Vaccine is being received from the Ohio Department of Health in very limited quantities. If you have pre-registered through our online link or through our call center, then you are in our system and we will reach out to you based on how much vaccine is received. All pre-registrations are date and time stamped which allows for us to call pre-registered individuals in the order in which they were received. We cannot estimate when you will receive a call.

Q3: What phone number will be used to call me for my appointment?

A: At this time, the MCPH scheduling center is using multiple cell phones to make appointments. If you do not answer, then a message will be left on how to return our call and schedule an appointment. Please do not call our general number to schedule your appointment.

Q4: Why does the application only use age to qualify for the current phase scheduling, and not the listed medical and mental conditions?

A: Phase 1B is based on age. The medical conditions in Phase 1B are for those who have an Intellectual disability **AND** one of the medical conditions listed in phase 1B. The State of Ohio has not included medical conditions for the general population as more information will be forthcoming from Governor DeWine.

Q5: How can we arrange for family or friends to get the shot at the same time (so they can ride together)?

A: Due to vaccine shortages we must be equitable, and schedule based on the order in which individuals pre-registered. If people pre-register at the same time, and are in the proper age groups, we are attempting to schedule them together. We cannot schedule additional clients if they have not completed the pre-registration.

Q6: How much will it cost to be vaccinated?

A: There is no cost.

Q7: Can a specific vaccine be requested? (Moderna, Pfizer, etc.)

A: We are allocated vaccine based on what the Ohio Department of Health decides to send. We also cannot guarantee which vaccine they will send.

Q8: How much advanced notice will we get from when someone calls to schedule them until we have to get the shot?

A: On average its 3-5 days from when we are informed on how much vaccine is being received for the following week.

Q9: How do people from a phase 1A, such as first responders and health care workers apply?

A: Send an e-mail to info@mahoninghealth.org. An application will be sent to fill out and return

Q10: What is the proper age and conditions of the current phase?

A: We are currently at 70 and older, but vaccine is limited, and we are working through our pre-registered list in the order in which they are received. The week of February 8th will be 65 and older.

Q11: Do I get to choose my second date for when I receive the 2nd dose?

A: During the scheduling process, you will be provided your 1st dose appointment (date, time, and location) along with a 2nd dose appointment (date, time, and location). Vaccine is allocated to local health departments based on the appointment dates. It is important that you can make it to both 1st and 2nd dose appointments as vaccine is limited and cannot be guaranteed for other 2nd dose clinics.

Q12: Where can I find other vaccine providers in Mahoning County?

A: Other vaccine providers can be found in the Ohio Department of Health Website <https://vaccine.coronavirus.ohio.gov/>